

3M™ Support Services, Training and Resources



Value-Added services
to make a
stronger workforce

Your responsibility to protect your workforce is a continual balancing act, requiring you to stay at the forefront of technology and on top of standards and regulations.

When you use 3M products, you gain access to a full range of resources. 3M strives to put you at the leading edge of occupational health and safety, delivering advanced products, regulatory expertise, technical service and support you need to help keep your workforce in compliance.

[Onsite Product Training](#) | [Online and Web-Based Educational Tools](#) | [Global Technical Support](#)

3M



HEARING SERVICES & TRAINING

[3M.com/Hearing](https://www.3m.com/Hearing)

HEAR FORCE TRAINING

3M created Hear Force to provide free, onsite hearing protection training seminars to your employees throughout North America. Training meets OSHA Requirement 1910.95 and is conducted by the Council for Accreditation in Occupational Hearing Conservation (CAOHC) certified trainers.

SAFETY eLEARNING

3M's Safety eLearning Portal provides helpful training and education resources for hearing-conservation enthusiasts, students and instructors.

3M™ E-A-R™ HEARING CONSERVATION SEMINARS

Educate yourself and staff about the current regulations, equipment choices, employee training programs and legal issues related to noise hazards and hearing-loss prevention. These day-long seminars are free and valuable to anyone involved in hearing conservation.

3M™ E-A-RFit VALIDATION SYSTEM

The 3M E-A-RFit Validation System is an objective, quantitative hearing protector test system designed to help validate hearing protection and achieve optimal fit through hearing-protector selection and employee training.



DETECTION SERVICES & TRAINING

[3M.com/Detection](https://www.3m.com/Detection)

DETECTION eLEARNING

3M Detection offers eLearning modules ranging from 5 to 15 minutes to help expand knowledge and develop in-house detection specialists.

EDUCATIONAL DETECTION SEMINARS

3M offers a variety of training seminars designed to help you better understand applicable standards and guidelines. Seminars offered are recognized by American Board of Industrial Hygiene and Board Certified Safety Professionals (BCSP).

- Occupational Noise Exposure Measurement (1 day)
- Noise & Heat Stress Measurements (half day)
- Heat Stress Management & Control (half day)
- Introduction to Vibration Hazards (half day)
- Occupational & Human Vibration Measurement (1 day)

DETECTION WEBINARS

3M offers webinars as an educational introduction to the science, instrumentation and regulations that impact indoor air quality, noise dosimetry and occupational heat stress in the workplace.



EYEWEAR SOLUTIONS & TRAINING

[3M.com/Eyewear](https://www.3m.com/Eyewear)

TOTAL EYEWEAR SOLUTIONS

The 3M Total Eyewear Solutions program offers comprehensive services needed to fit your employees with the appropriate prescription and nonprescription protective eyewear for their job. 3M provides eye hazard assessments of your facility to help you create and implement programs designed to reduce eye injuries. 3M also partners with 2,500 off-site dispensing opticians to serve the entire U.S. with prescription safety eyewear.

For technical questions, please call 3M PSD Technical Service at 800-243-4630.

RESPIRATORY PROTECTION SERVICES & TRAINING



[3M.com/Respiratory](https://www.3m.com/Respiratory)

SETTING UP A RESPIRATORY PROTECTION PROGRAM

Interested in trying to lower worker exposure to hazardous airborne contaminants? 3M provides a simple, six-step guide to help establish a respiratory protection program.

RESPIRATORY PROTECTION RESOURCE GUIDE MOBILE APP

Using the free app, industrial hygienists and safety professionals can:

- Get answers to frequently asked respiratory questions
- Check the 3M respirator selection guide
- Identify 3M facepieces, cartridges and filters
- Walk through an overview of qualitative fit-testing protocols
- Learn about conducting fit tests

ONLINE RESPIRATOR MEDICAL EVALUATIONS

3M offers an easy-to-use questionnaire that helps establish a worker's clearance level for using a respirator. It's quick, easy to access and available online to your employees on their schedule.

FALL PROTECTION SERVICES & TRAINING



[3M.com/FallProtection](https://www.3m.com/FallProtection)

FALL PROTECTION COMPETENT PERSON AND EQUIPMENT INSPECTOR DUAL TRAINING CLASSES

The American National Standards Institute (ANSI) recommends that employers designate and train certain employees as "Competent Persons" as part of a managed fall protection program. In this course, attendees will learn some ways to recognize and predict common fall hazards at work and how to address them.

FALL PROTECTION AND HAZARD FACILITY EVALUATIONS

Failure to protect workers from fall hazards has been among OSHA's top-cited workplace safety violations for the past two years running (OSHA, n.d). Let 3M help you take the necessary steps to achieve fall protection compliance. If your employees work at elevated heights without protection, schedule a 3M fall protection specialist to visit your facility and conduct a free site evaluation.

FALL PROTECTION ONSITE SAFETY AWARENESS TALKS

Continual worker education on the proper use and implementation of fall protection is critical to any safety program. 3M's onsite fall protection trailer demonstrations help to reinforce fall protection ABCs. The talks feature 3M fall protection specialists delivering interactive demonstrations complete with load drops highlighting the functionality of Self-Retracting Lanyards and energy absorbing lanyards.

WELDING SERVICES & TRAINING



[3M.com/WeldingSafety](https://www.3m.com/WeldingSafety)

WELDING SAFETY EDUCATION

3M offers local welding hazard seminars to help increase your knowledge of employer responsibility and worker safety as it applies to health, hazards and safety standards affecting welders. Topics covered include everything from:

- Regulations and respiratory hazards
- Arc radiation hazards
- Noise and heat stress hazards
- Benefits of auto-darkening filters (ADFs)

U.S. Department of Labor, Occupational Safety & Health Administration. (n.d.). Most Frequently Cited Standards. Retrieved from https://www.osha.gov/dcsp/compliance_assistance/frequent_standards.html

TECHNICAL SERVICE

For over 35 years, customers have relied on 3M's Technical Service team to help them determine the proper 3M Personal Protective Equipment (PPE) solution for their unique situation. This is accomplished by utilizing a multifaceted technical service approach. It starts with our renowned and dedicated toll-free technical helpline and Internet-based technical service support system and continues with our staff of technical service product specialists.

In the United States, our technical service and regulatory team of over 30 employees hold a wide range of professional health and safety certifications, including:

- Certified Industrial Hygienist (CIH)
- Certified Safety Professional (CSP)
- Dually Certified Professional (CIH/CSP)
- Certified Hazardous Materials Manager (CHMM)
- Certified Environmental Safety and Health Trainer (CET)
- Certified Occupational Health Nurse Specialist
- Registered Nurse
- Audiologist
- Toxicologist
- Professional Engineer (PE)

For multinational customers, our dedicated global Technical Service Organization, with over 150 employees in 60 countries, is experienced in in-country health and safety requirements, regulations and practices.

1-800-243-4630

3M COST SAVING SOLUTIONS

Businesses are looking for every possible way to optimize costs, which is why 3M is committed to providing you with the unique tools of Category Management to help critically evaluate and assess purchasing and operational efficiencies to help you meet your business objectives.

Call your local 3M Sales Specialist or visit 3M.com/CostSavingSolutions to learn more!

EMERGENCY PREPAREDNESS

3M's safety professionals work with you to help assess personal protective equipment needs and develop strategies to prepare your organization for business continuity during catastrophic events.

In addition, we offer:

- Online medical evaluations
- Demand planning tools
- Pandemic preparedness
- Decon Powered-Air Purifying Respirator (PAPR) inventory management
- Extensive product documentation and technical support

CUSTOMER SERVICE

Open from 7am-5pm CST, our customer service team can help you with whatever safety-related questions you might have.

1-800-328-1667

MOBILE AND INTERACTIVE TOOLS

3M safety also offers several mobile and interactive tools to help keep you connected to 3M safety information, including:

- 3M Respiratory Protection smartphone & tablet app – Free for iOS™ and Droid™
- 3M Hearing Conservation smartphone & tablet app – Free for iOS™ and Droid™

Download both apps at 3M.com/safetyapps

- Mobile web site: m.3M.com/ppesafety
- Facebook™ sites for 3M™ Speedglas™ and 3M Hearing Conservation information
- 3MPPESafetyUS YouTube™ channel – featuring multiple how-to and product videos <http://www.youtube.com/3MPPESafetySolutions>
- LinkedIn™ account for 3M Hearing Conservation information
- Follow us on Twitter: @3MSafetyUS

3M recognizes the strength of these major brands and is proud to have integrated them into our line of 3M Personal Safety Division products.



PELTOR®

Speedglas™

3M Scotchlite™
Reflective Material

⚠ WARNING

Compliant fall protection and emergency rescue systems help prevent serious injury during fall arrest. Users must read and understand the User Instructions provided with the product and be properly trained by their employer prior to use per OSHA 1910.66 and 1926.503 or applicable local standards. Misuse or failure to follow warnings and instructions may result in serious personal injury or death. For proper use, see supervisor, User Instructions, or call 3M PSD Technical Service at 1-800-243-4630. In Canada, call 1-800-267-4414.



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For more information about these training programs and others, visit 3M.com/PPESafety or call 1-800-328-1667. Or call 3M PSD Technical Service at 1-800-243-4630.

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